

Thank you for taking the time to complete this survey.
We appreciate your feedback.

1. General Information:

* Company Name:

* Name:

* Email Address:

Phone Number:

Purchased THOMMEN product(s) / service(s) *:

AC32 _ Air Data Computer

AD32 _ Air Data Computer

AD32 DEA80 _ Encoding Altimeter

CM20 / CM30 _ 2ATI Electronic Chronometers

Stratotimer _ 3ATI Advanced Multifunction Aircraft Chronograph

Repair and/or Warranty Service

Other product. Please specify:

In your opinion, what does THOMMEN AIRCRAFT EQUIPMENT AG stand for?

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2. How was your last order / request for pricing processed? *

1 being the lowest and 10 being the highest score.

	1	2	3	4	5	6	7	8	9	10	n/a
Availability of sales contacts											
Availability of technical support											
Quality of technical support											
Quality of quotations / commercial support											

3. Delivery *

	1	2	3	4	5	6	7	8	9	10	n/a
Lead times in line with your expectation											
Thommen lived up to their promises											

4. Repair and Warranty Services *

	1	2	3	4	5	6	7	8	9	10	n/a
Quality of commercial handling / quotation content											
Failure report quality											
Turnaround time											

5. THOMMEN values your feedback and opinion.

Please use this space for any additional comments and suggestions:

*** Mandatory fields**

Thank you for your time and for your continued interest in THOMMEN products and services.